

Dedication and Details

Lisa's mother, Sue, worked until she was 82 years old as an architectural historian. Fiercely independent and highly intelligent, Sue's life forever changed in 2014 after having knee surgery.

"The surgery affected mom both physically and mentally, and she needed a lot of support," remembers Lisa. "My brothers, Peter and Eric, both lived out-of-state and we didn't know where to turn for help. I approached the nurse's station at mom's rehab facility and they said, 'If it was my mother, I would call Family & Nursing Care.' Luckily, we did."

The initial conversation with Family & Nursing Care was a pleasant surprise to Sue. "Amanda, my Client Services Manager, not only asked about my mom's physical condition, but also about her personality,

and her likes and dislikes. Amanda made me feel like my mom was a unique person, and not just a nameless, faceless client."

In 2015, Sue's care needs changed after she broke her hip and suffered a cracked femur as a result of the surgery, leaving her bedridden for two months. The caregivers referred by Family & Nursing Care adapted to these new circumstances with ease and professionalism.

"This was a very difficult time," shares Lisa. "But every time I came to visit, the caregivers were fully engaged with my mom. They were reading to her, painting her fingernails, or brushing her hair. They never knew when I was going to come by...and every time I did, they were doing something stimulating with her."



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Even during the huge 2016 D.C. snowstorm, “Snowmageddon,” the caregivers continued to show their compassion and diligence.

“Both of mom’s caregivers stayed with her and worked 60 hours straight to ensure she wouldn’t be alone,” said Lisa.

“Their dedication and their commitment to going above and beyond was extraordinary.”

Lisa believes that working with Family & Nursing Care has had a lasting and unforgettable impact on her family.

“Family & Nursing Care is the reason my mother is alive right now. They referred caregivers to us who make sure she is eating right, mentally engaged, and emotionally stimulated on a daily basis,” said Lisa. “Her clothes are clean and pressed, and she

always looks put together with jewelry on, and her hair and makeup done. My brothers and I couldn’t provide this level of care on our own, with all of our competing responsibilities. It is a full-time job, and can be exhausting and frustrating work.”

“The caregivers are angels who improve my mother’s quality of life—and ours.”

Lisa notes that the ongoing communication she receives from Family & Nursing Care’s Client Services Manager, Amanda, provides an additional level of peace of mind.

“I know my mom is getting the best care we can possibly give her,” said Lisa. “She is happy, we are happy, and there is such a sense of relief and peace.”



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