



Comparing Select vs. Classic

Important Questions to Ask	Classic Select	
Am I obligated to commit to care for a certain length of time?	No	No
Will a live person be available to help me with my needs 24/7?	Yes	Yes
Can a member of your professional staff visit me in the home and/or hospital/rehab center to talk about my needs in person?	Yes	Yes
Are all Caregivers licensed, bonded, and covered by professional liability insurance?	Yes	Yes
In addition to your standard application process, must each Caregiver pass a competency exam?	Yes	Yes
Are the Caregivers independent contractors or employees?	Independent Contractors	Employees
Am I responsible for paying taxes for the Caregivers?	No	No
If a Caregiver gets injured during a shift, are they covered by worker's compensation insurance?	No	Yes
Will a Registered Nurse (RN) conduct an Assessment, create a Plan of Care, make regular visits, and supervise the Caregivers?	No	Yes
Do you have a way to track Caregiver time and tasks completed and submit this paperwork to my Long-Term Care Insurance company on my behalf?	Yes	Yes
Can you handle all the paperwork, and bill and receive reimbursement, from my Long-Term Care Insurance company on my behalf?	No	Yes
Do you have an automated system for recording Caregiver clock in/out and tasks completed?	Yes	Yes
Do you provide a dedicated Client Services Manager (CSM) who will be my primary point of contact for all of my needs, both practical and emotional?	Yes	Yes